

Rules and Conditions for guests with pets at MYND Hotels and Sholeo Lodges

At MYND Hotels and Sholeo Lodges we are delighted to welcome your beloved pets to enjoy their stay alongside you. To ensure a harmonious and comfortable coexistence for all our guests, it is essential to comply the following rules and recommendations:

1. Pet Admission:

- A maximum of one pet per room is allowed, weighing no more than 15 kg.
- We provide a bed, feeding bowl, water bowl, and toy for dogs.

2. Additional Equipment for Cats:

- Cats must remain solely in the rooms and be transported using a carrier or leash.
- A litter kit and waste collection bag will be provided for an additional fee.

3. Special Services:

- Guests can request basic products for their pets in advance.
- Services like Daycare & Grooming require prior notice.

4. Health Requirements & Insurance:

- Pets must have up-to-date veterinary records/vaccinations as per Spanish regulations.
- Pets must have valid liability insurance in force.
- A copy of this documentation will be required during the check-in process.

5. Behavior and Responsibility:

- Pets must be leashed in public areas and are not allowed access to certain designated areas (such as pool zones and the interiors of our restaurants).
- Owners are responsible for cleaning up any waste left by the pet on the hotel premises.

6. Care and Coexistence Rules:

- Pets must never be left alone in the hotel room.
- During room cleaning, pets should not remain unattended.
- In recreational areas, pets must be accompanied by their owners and always kept on a leash.

7. Recommendations for Cat Owners:

- It is advisable to bring their own cat litter or food due to potential intolerances or preferences.
- Owners are responsible for cleaning the litter box provided by the hotel.

8. Tips for a Pleasant Stay:

- Bringing a blanket/towel with the pet's familiar scent is recommended to calm them in the room.
- Carrying the animal's documentation, an identification tag with contact information, collar, and leash is advisable.

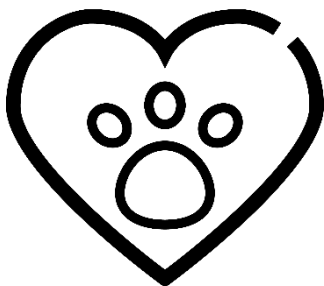
9. Responsibility and Behavioral Guidelines:

- Taking the pet for a walk before entering the hotel is important to avoid accidents in common areas.
- Owners are responsible for any disturbances or damage caused by their pets to other guests.
- Clients must adhere to the hotel staff's instructions regarding their pet's behavior.

10. Financial Liability:

- By signing this document, the client authorizes charges for any damage caused by their pet.
- Owners are responsible for reimbursing the hotel for any damage or harm caused by their pet to third parties.

These guidelines are designed to ensure a pleasant stay for both guests and their pets, while maintaining respect and comfort for all our visitors.



Client's Signature: _____

Room Number: _____

Date: _____